

VOLUNTEERING NOW

April 2018

Welcome



Spring is now in full flow and it's wonderful to see all the new flowers and plants coming into bloom. Hopefully, all the bad weather is behind us and we can focus on the time of year where there is a lot of activity due to new beginnings: deciding to volunteer is definitely one of them.

I am happy to report that we have been busy with enquiries from people wanting to volunteer with Quarriers. The different skills, experience and talent the volunteers have to offer will certainly make a meaningful and positive impact on the organisation.

We have many new and exciting volunteer roles to offer and we are still attracting high levels of enquiries from people wishing to volunteer with Quarriers. Hopefully our

services will be able to make the most of this opportunity.

The countdown is on to National Volunteers' Week, which runs from 1-7 June. It is the biggest week in the volunteering calendar, a real celebration and recognition of the contribution that volunteers make. I hope everyone in Quarriers will join in and help to make this year's Volunteers' Week one of the best to date.

Don't forget to take the opportunity to look at the different types of opportunities listed on our website - www.quarriers.org.uk/get-involved/volunteering/ - as there may be a role you would like to help with.

Some of our volunteers are involved in more than one service and undertake different

roles. For example, they may have started as a befriender and help with DIY as well. If this is something you would like to do, please get in touch.

Don't forget to take this opportunity to share what your volunteers are doing and publicly thank them. If you are a volunteer, why not tell us about your role and any new skills or experiences you have gained?

If you are in Head Office, Quarriers Village, please do pop into the office to say hello.

Best wishes.

Louise McGinty
Volunteer Development Manager

Volunteering Now is a quarterly bulletin, with the next edition due in July 2018.

Spotlight on...

Quarriers North Lanarkshire Supported Living Initiative

Quarriers North Lanarkshire Supported Living Initiative supports adults affected by a range of disabilities. Hayley Anderson has been a Volunteer Befriender at the service for over five years.

"I currently work full-time in a betting shop as a duty manager, and I wanted to volunteer because I wanted to help people," says Hayley. "I wanted to do something important.

"I am a befriender for Kevin. He does a lot for himself but I still feel special being part of his life.

"On the days I volunteer, I support Kevin to his weekly art class. Every week is different. Sometimes Kevin can do his own thing; he likes to have me draw different vehicles as he loves cars then he will colour them in. Other times he is given specific tasks by the teacher. Kevin particularly likes to sketch pictures in Styrofoam.

"We often go to St Pat's for lunch which Kevin enjoys as everyone knows him there and he gets a nice warm welcome. And he loves the soup there.

"I often take Kevin bowling, which he really enjoys. I enjoy it because I have been able to see Kevin develop his game. At first, he always used the frame and just pushed the ball but I've taught him to bowl without using the frame, and I'm very proud of him. I get a high-five every time he hits a pin!

"I have gained other benefits through volunteering with Quarriers. The training you get can be very interesting and is certainly transferable to other aspects of your life. For example, I have completed an emergency first aid course



Kevin and Hayley



which can certainly be used outwith volunteering.

"I would encourage other people to volunteer, as it feels good to help people. I feel a sense of fulfilment from volunteering with Kevin, and I feel like he enjoys my company as much as I enjoy his."

Paula Haggerty, Project Worker,

said "Hayley is a consistent presence in Kevin's life, as she has been supporting him in his activities for around five years. She supports him to attend his art classes and take part in other activities Kevin enjoys. They know one another's boundaries and thoroughly enjoy their days out."

National Volunteers' Week - 1-7 June

Volunteering For All



Events are being planned across the UK to mark Volunteers' Week 2018. The annual campaign, which was established in 1984, recognises the contribution volunteers make to our communities every day.

This year, the tagline is 'Volunteering For All,' and it is hoped that this will provide organisations with an opportunity to highlight the idea that volunteering is for everyone.

It's all about celebrating and recognising the contribution made by the 1.2million people in Scotland who volunteer each year, which rises to 22million UK-wide. Through all the wonderful stories we publish in the Volunteering Now each year, you can certainly see that volunteers make a huge difference in Quarriers!

Charities across the UK will hold events to thank their volunteers and celebrate the power volunteering has to bring communities together. For many, the week is an opportunity to showcase the range of volunteering opportunities on offer.

Quarriers Volunteer Centre will

be setting up stalls at a range of supermarkets and venues to recruit volunteers and highlight the different roles Quarriers have to offer.

Did you know?
Volunteering contributes an estimated £2 billion to Scotland's economy.

Volunteers' Week is designed to do two things:

1. **Thank the volunteers we have.**
2. **Encourage others to volunteer for us.**

Volunteers are the lifeblood of Quarriers. They undertake a wide range of roles, such as befriending, mentoring, trustees, counsellors fundraising, driving, administration and DIY, and these add value to the work we do and make a real difference to the people we support as well as our services and departments.

For more information, visit <https://volunteersweek.org/>

Let's all thank our volunteers in Quarriers

Here are a few ideas to thank the volunteers who support your service or department and encourage others to get involved.

- Have a special buffet lunch for your volunteers, staff and people you support. This is a nice way to celebrate your volunteers' involvement and make them feel part of the team.
- Make a photo display of your volunteers alongside the Volunteers' Week poster thanking them for their contribution.
- Support children or adults to make special Volunteers' Week thank you cards.
- Display the Volunteers' Week poster where you can.
- Think about a volunteer role to help people you support or at your service or department.

But most importantly, please thank the volunteers you have and make them feel really special!

To celebrate Volunteers' Week, the Volunteer Centre will be sending all our volunteers certificates to thank them for their valued support.

Please recognise your contribution to National Volunteers' Week and thank your volunteers by sending in your stories and photos of all the exciting activities you undertook to celebrate the week. Send them to Quarriers Volunteer Centre and we will include in the July edition of Volunteering Now.

Spotlight on... Quarriers archives

Quarriers archives hold records going back to the beginning of the organisation over 145 years ago. As you can imagine, there is a lot of work in relation to maintaining these records!

There are individual and family records for over 30,000 children who spent time during their childhoods in the Orphan Homes of Scotland (as Quarriers was originally known). There are many very important tasks that volunteers support such scanning the scrolls or desk diaries of the City Orphan Home, which was William Quarrier's reception home in the centre of Glasgow.

The scroll diaries hold fascinating historical information about children who were supported in the 1930s. Children were admitted to the City Orphan Home where they were medically examined, fed and clothed before coming down to the Orphan Homes of Scotland at Bridge of Weir. As the City Home was in the centre of Glasgow, it was convenient for families or friends to enquire after their children. Quarriers receives over 400 enquiries a year from former residents or their descendants keen to find out more about their family histories.

"I retired in 2015 after more than 35 years working as a librarian in a large Paisley secondary school," says Volunteer Hugh Duff. "Looking for something to do in my retirement, I read in CILIP's online magazine about the project to copy and digitise the Quarriers archive. While still working, I had done a good deal of research in my spare time among the local newspaper files held at Paisley Central Library on life in and around Paisley in the late-nineteenth and early twentieth centuries, coming across many references to William Quarrier and his work as I did so. I was



immediately attracted to this project, and sent in an application.

"After a visit to Quarriers Village and a guided tour, I had no doubt that this was something I wanted to do. I work in Quarriers head office where I am dealing with the ledgers in which all applications for admission to the Orphan homes were recorded from the beginning until the 1930s. I look forward to working on other parts of the archive in future; it is an incomparable source of information on an aspect of Scottish Social history rarely studied - the lives of the poorest of the poor. I find my work deeply interesting, and mean to continue as long as the project lasts and my own health holds.

"Since I began volunteering, Quarriers staff have always treated me with the greatest kindness, making me feel part of the Quarriers family. I would certainly recommend volunteering to anyone interested in any aspect of the work done by Quarriers. I believe it has helped me to stay mentally alert, and added to my historical understanding

of Scotland's past, which, with my background in history, matters to me very much. It also gives me pleasure to know that the descendants of former Quarriers boys and girls will be able, through the work I am doing, to obtain access to information about their families, and the circumstances which obliged them to enter the Orphan Homes of Scotland."

Lesley Patrick, Executive Assistant, said "I have had personal experience of volunteering both in and outwith Quarriers. I see volunteers as being important to Quarriers Services as they bring an added value, skills and experience to the organisation. In particular within the archiving section of the CEO Office where there are records, scroll diaries and various artefacts dating from 1871. Hugh has been instrumental in copying and scanning many of the documents for prosperity and reference.

"Volunteers, please continue to bring your skills and experience to the organisation. The benefit for the people we support as well as the organisation as a whole is invaluable."



Get the girls together – it's time
for Quarriers Ladies Lunch.

A day out with the girls
you say? Let's do it!

Sunday
29 April 2018
12 noon to 4.30pm
The Grand Central
Hotel, Glasgow
£40pp

Great food,
shopping,
goody bags,
entertainment
and guest
speaker

We are happy to announce that **Tom Urie** will be hosting Quarriers Ladies Lunch this year.

Known for his acting (River City, Still Game) and musical ability (Proms In The Park 2017), Tom is sure to make it a highly entertaining afternoon.

The afternoon will start with a sparkling champagne reception in the stunning Grand Ballroom at Glasgow's Grand Central Hotel, and guests will be treated to great food, shopping, goody bags and the wizardry of magician Billy Reid.

It really is an event not to be missed, and we are offering a **£5 discount on all tickets for volunteers** (normal ticket price £40)

Discount code: **volunteer**

Enter the above code on the payment form to receive your discount. Visit www.quarriers.org.uk/ladieslunch or call 01505 616054 to book your seats.

Did you know...?

- In line with Investing in Volunteers Quality Award and Quarriers Volunteer Policy, all volunteers should have a **risk assessment** carried out on the role they are undertaking and a copy provided to them. To ensure robust volunteer recruitment practice, add monitoring the role for at least six months to the risk assessment.
- **Finding and keeping suitable volunteers** are the top two challenges for all charities
- **Properly trained volunteers** are more motivated, easier to manage, do a better job and stay longer.
- **Self-directed support (SDS)** allows people to choose how their support is provided to them by giving them as much ongoing control as they want over the individual budget spent on their support.



If someone in receipt of SDS chooses to be a volunteer, this will not affect their budget.

- If you are a member of the **PVG Scheme** and change your name, you have to inform Disclosure Scotland.
- All volunteers undertaking **alternative therapies, health and beauty or instructing fitness activities** must have their own public liability insurance.
- Quarriers works with over **300 volunteers**. The estimated additional value that volunteers bring to Quarriers is over £830,000 per annum.
- We have had volunteers **as young as 11 up to 72**.

Important information

If you have ever worked with children or protected adults, you will probably be a member of the PVG Scheme administered by Disclosure Scotland.

If you are a member of the PVG Scheme you need to inform Disclosure Scotland if:

- your personal/contact details change
- you wish to leave the PVG Scheme
- you leave Quarriers

Volunteers wanted

We are currently looking for:

North Ayrshire Dementia Service

- Volunteer befrienders

Technology Enabled Care

- Volunteer telephone befrienders

intandem (Falkirk, Stirling and Clackmannanshire)

- Volunteer mentors

Quarriers Village

- Volunteer social activity facilitator
- Newsletter co-ordinator

Glasgow

- Computer tutors

Various locations

- Volunteer chef
- Volunteer administrators
- Gardener

- Befrienders
- DIY/handypersons
- Collection can co-ordinator
- Beauty therapists
- Music/drama tutors

Don't forget: if you currently volunteer at another service and have some free time you can volunteer for any of the other roles as well. For a full list of opportunities available, visit www.quarriers.org.uk/volunteering

If you would like to discuss potential roles for your service/department or would like to volunteer, please get in touch with the Volunteer Centre on 01505 616109 or email volunteer.centre@quarriers.org.uk.

Share your stories

If you would like to contribute to Volunteering Now, we'd love to hear from you.



The next edition will be published in July 2018.

Here to help

No time to involve volunteers, trouble developing a suitable role or issues with retention?



Tell us your problem and together we will find a solution!

Get in touch



Contact Louise McGinty, Volunteer Development Manager

Tel: 01505 616109
volunteer.centre@quarriers.org.uk